Top 5 Ways IT Leaders Win

Save time, money, and resources with Symphony, the award-winning user experience platform that continually monitors and manages your meeting solutions.
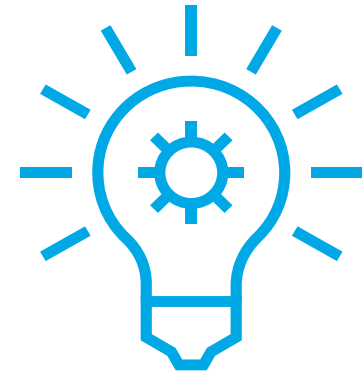
How Symphony Enables IT

Embracing hybrid work requires meeting experiences, whether in-person or remote, that are equally engaging and productive for all. This is meeting equity.

With hybrid meetings, IT teams can't see all the users and can't touch all the AV and UC technology in use. But IT is accountable for meeting experience and performance, nonetheless.

Symphony monitors, manages, analyzes, and improves these meetings and the technology behind them. **Here are the top five ways Symphony helps IT save resources and make end users happy.**

1

Symphony knows system failures before IT does.

Symphony detects 94%+ of UC and AV system issues before they impact IT and end users, according to consolidated customer data. Symphony finds, alerts IT, and starts incident resolution for you.

2

It increases meeting room up-time.

When Symphony detects a meeting technology issue, it proactively opens a service ticket and can start a self-healing process. It integrates with the most common IT service tools, like ServiceNow. This speeds incident resolution and helps restore the meeting room to working order.

3
Symphony enables IT to manage more with less.

Symphony monitors all connected meeting rooms, AV, and UC devices and aggregates that performance data in one place. IT can manage all meeting technology from one platform, remotely control settings over the network, and can automate routines.
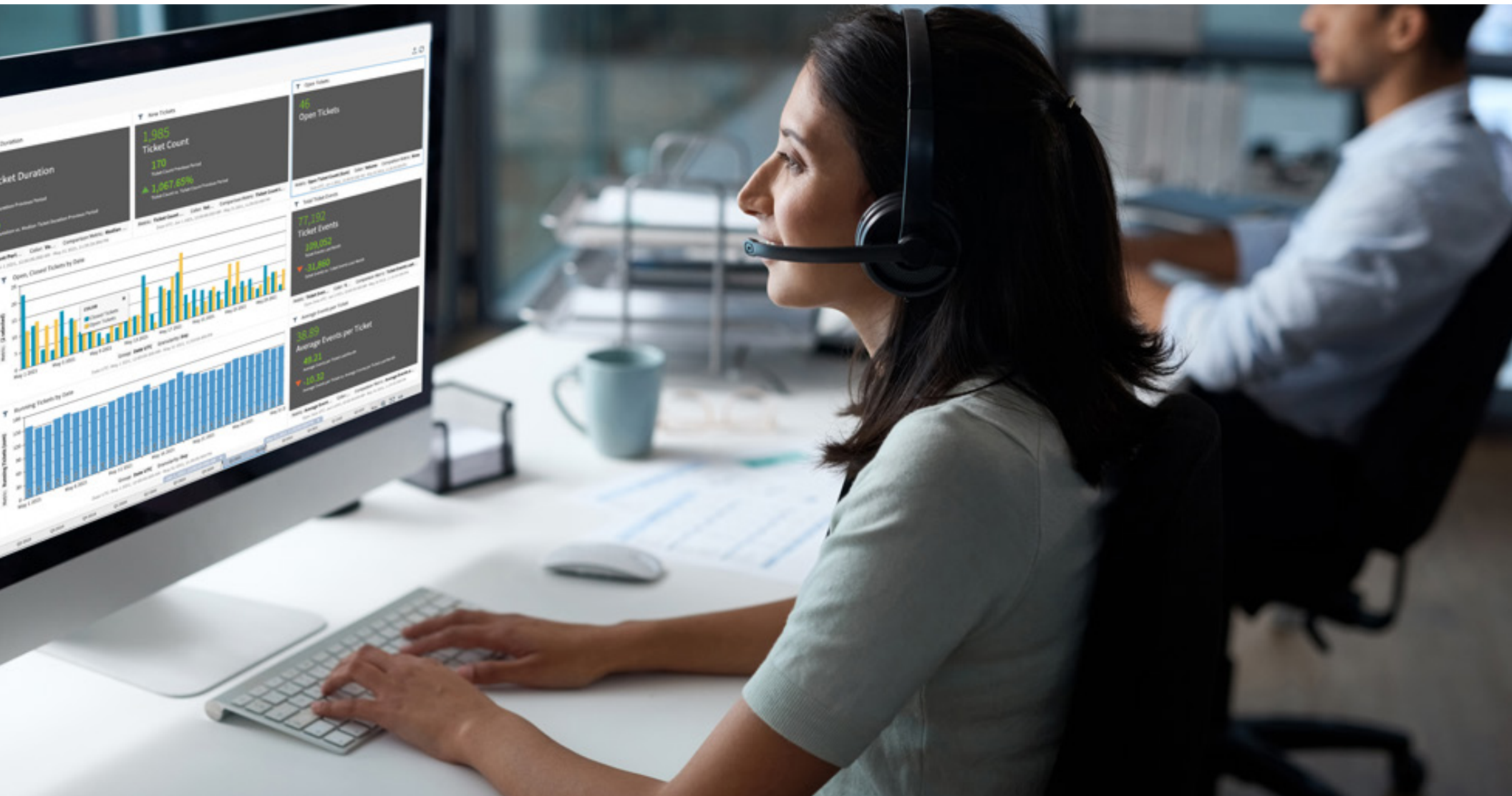
4
It improves user experience.

Symphony ensures meeting technology works before your users connect. And the AVI-SPL mobile app gives users touchless meeting and room control. This enhanced experience improves teamwork, productivity, and decision making.

5 Symphony provides real-time meeting analytics.

Symphony tracks when and how meeting rooms are used so IT has actionable data about space capacity and technology adoption. IT can build stronger business cases and make better decisions about new technology investments.

The one meeting monitoring platform that brings it all together.

Symphony is an award-winning user experience management platform to administer, monitor, control, and analyze your multi-vendor AV, UC, and meeting environments.

See the story your data is telling you.

With robust reporting and analytics, you'll leverage valuable Symphony insights to support continuous service improvement, make wise technology investments, and unlock new value for your organization and your users.

Let's work together. Contact AVI-SPL today.

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